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Field Service Procedure

Part Number: SP00263
Rev: -
Date: 12 March 2003
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Client Database Patch (Sybase and MSDE)

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Client Database Patch (Sybase and MSDE)

Sybase Upgrade Procedure

This procedure includes instructions to upgrade the Saturn client database. This procedure is incomplete without first performing "Workstation Installation and Configuration" Supplement number 4118155.

Upgrade Preparation

1. Ensure Supplement 4118155, Rev. - (Workstation Installation and COnfiguration) has been completed.
2. Create a share directory on the server.
3. Copy the contents of the Sybase Patch CD to the newly created directory from the CD.

Sybase Upgrade Procedure

Workstation Upgrade Procedures

1. Hit CTRL-ESC.
2. Select Start, select Shut Down, then select Logoff.
3. End all task as required.
4. Logon as the local administrator (Logon: administrator Password: NAD123NAD123)
5. Using Windows explorer, map a network drive to the previously shared drive on the server.
6. Go to the mapped network drive.
7. Go to the Sybase directory.
8. At the Sybase ASA 7.0.4 EBF #3421 screen, execute 'Setup.exe'.

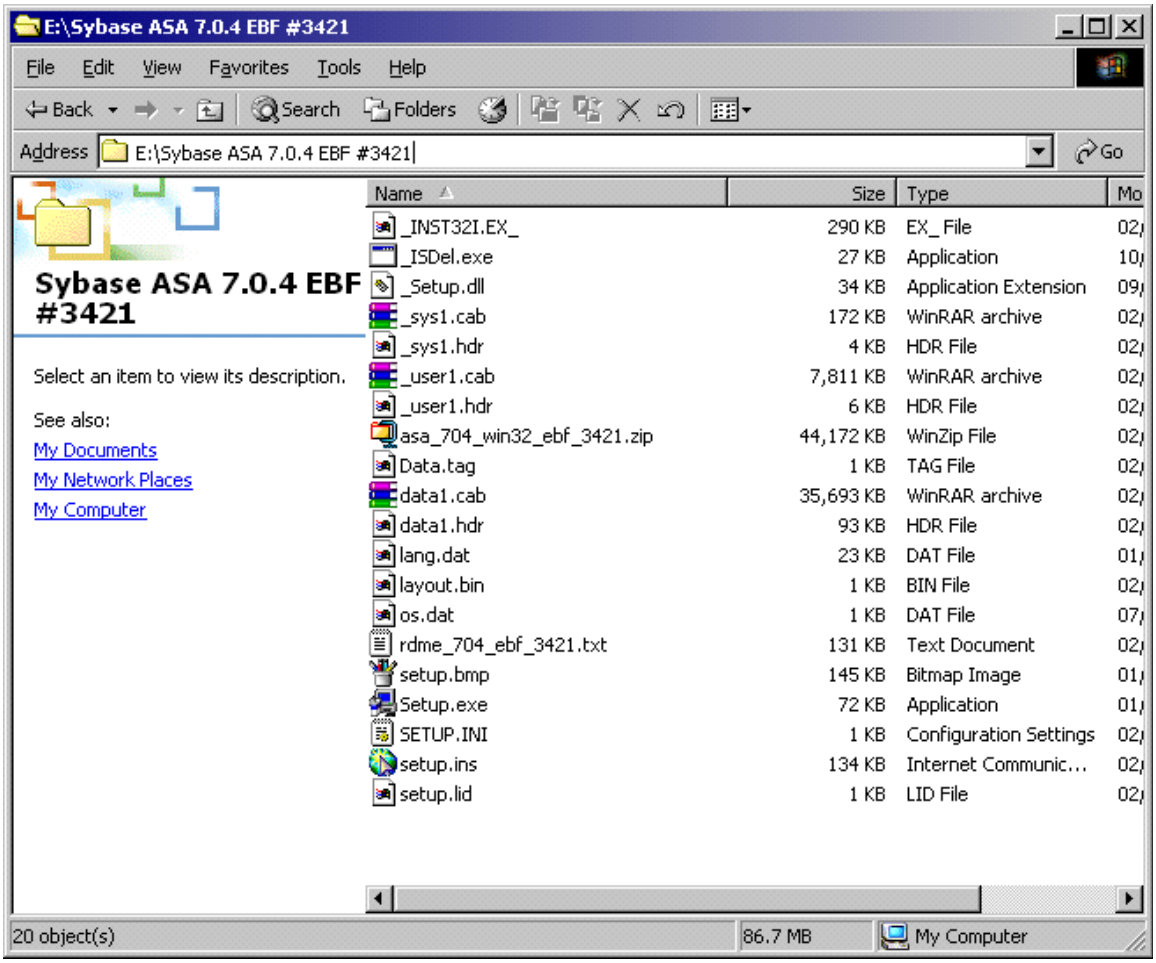

FIGURE 1. Sybase ASA 7.0.4 EBF #3421 Screen

Sybase Upgrade Procedure

9. Sybase installation will install the following:

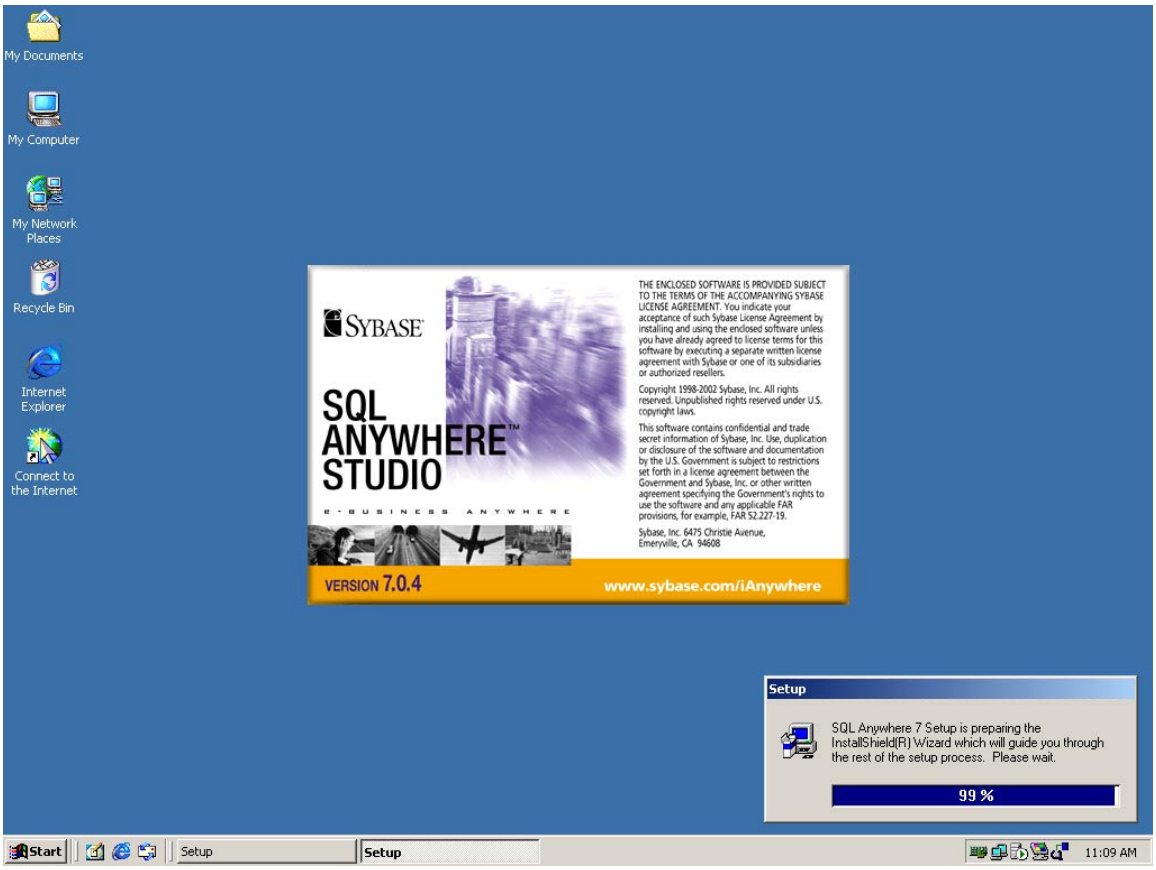

FIGURE 2. Sybase Installation Screen

10. At the Welcome screen, select 'Next'.

FIGURE 3. Welcome Screen

Sybase Upgrade Procedure

11. At the Software License Agreement screen, select 'Yes'.

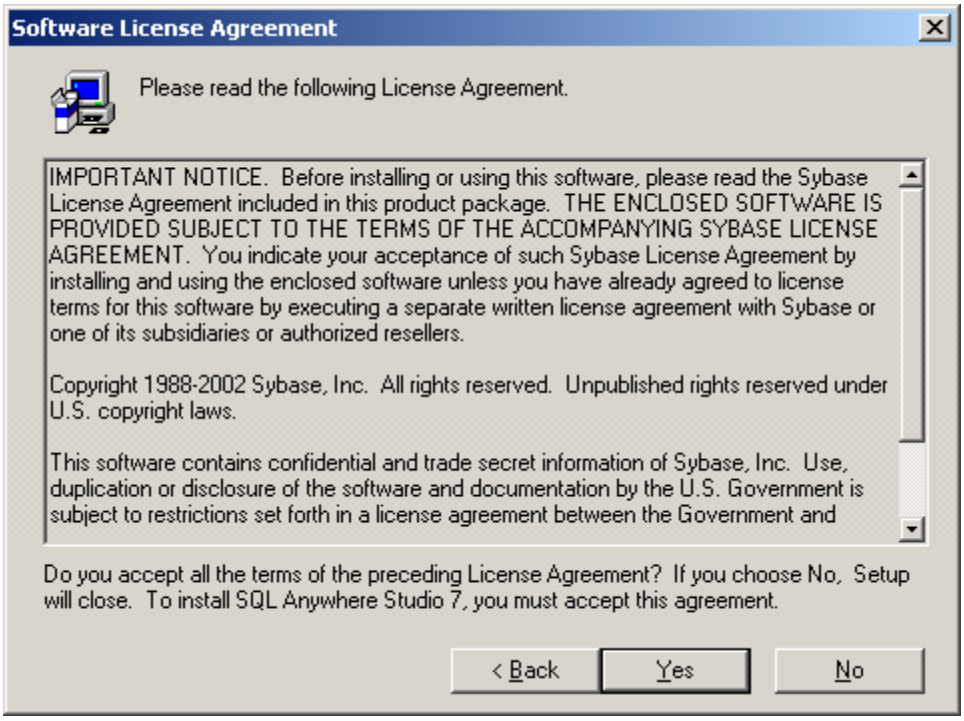

FIGURE 4. Software Licence Agreement Screen

12. At the Select Components screen, verfiy components, then select 'Next'.

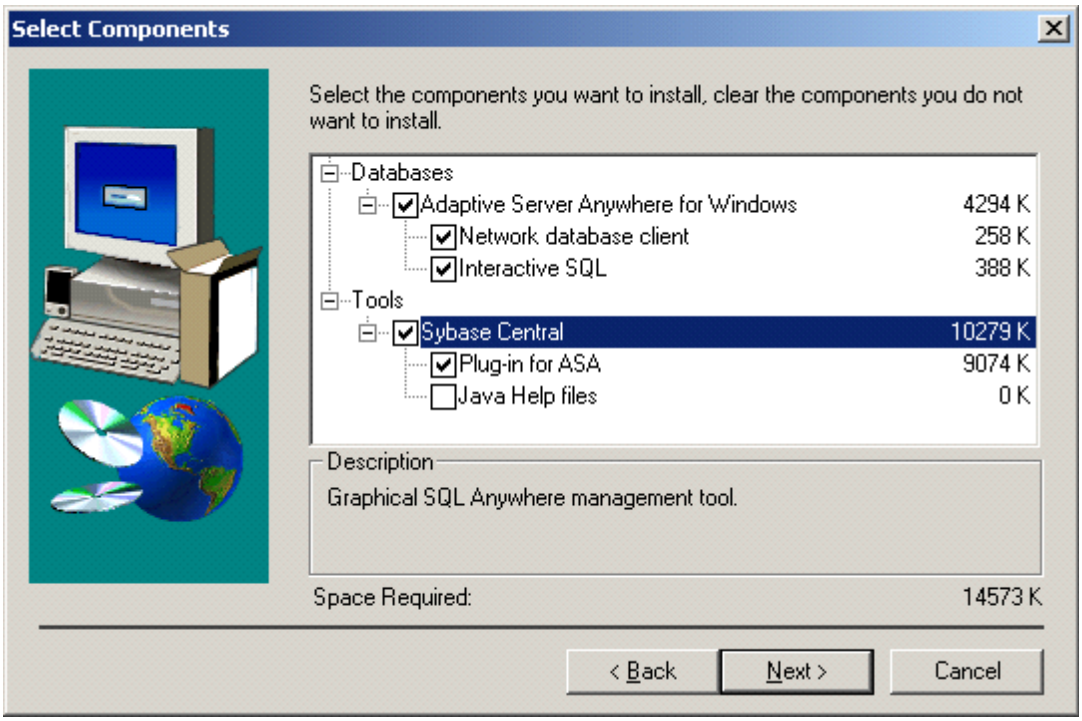

FIGURE 5. Select Components Screen

13. At the Choose SQL Anywhere 7 Location screen, select 'Next'.

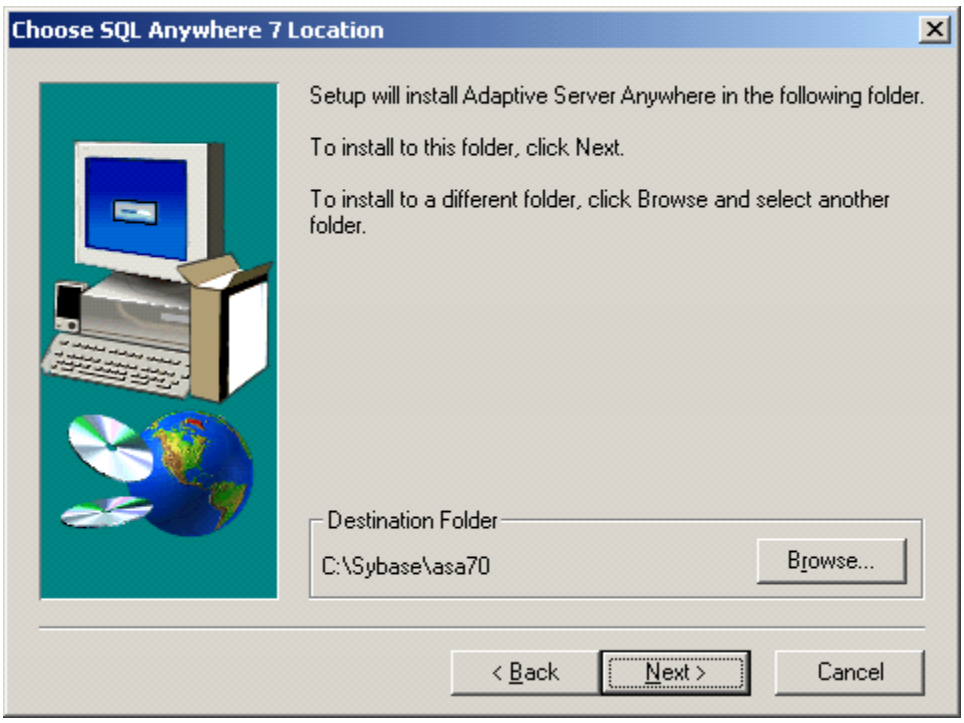

FIGURE 6. Choose SQL Anywhere 7 Location Screen

14. At the Choose Shared Components Location screen, the default Destination Folder should be used, then select 'Next'.

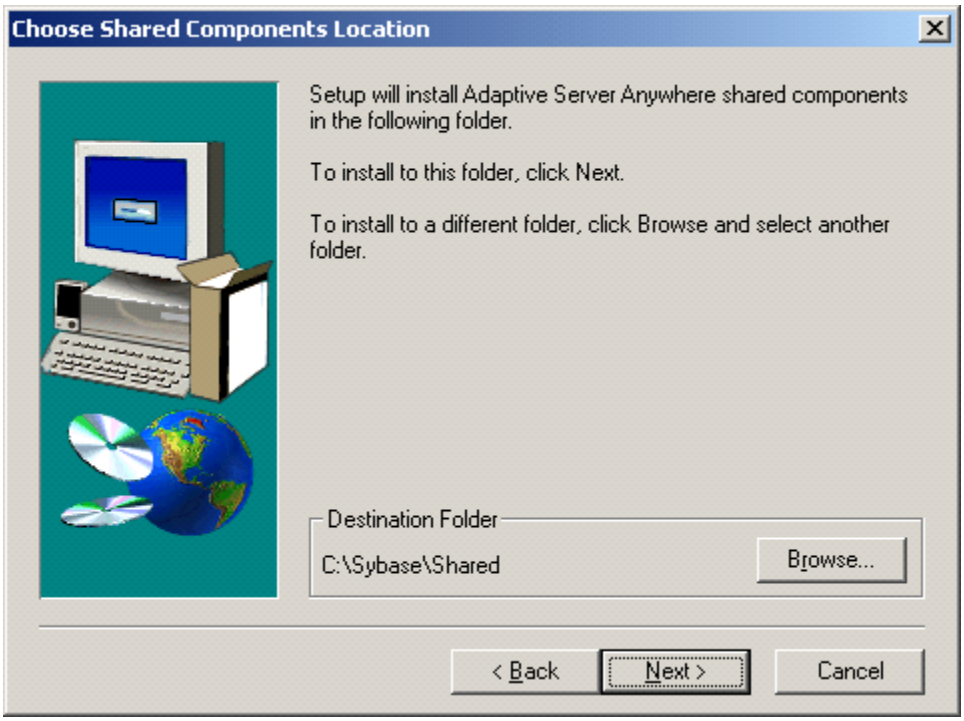

FIGURE 7. Choose Shared Components Location Screen

15. At the Start Copying Files screen, select 'Next'.

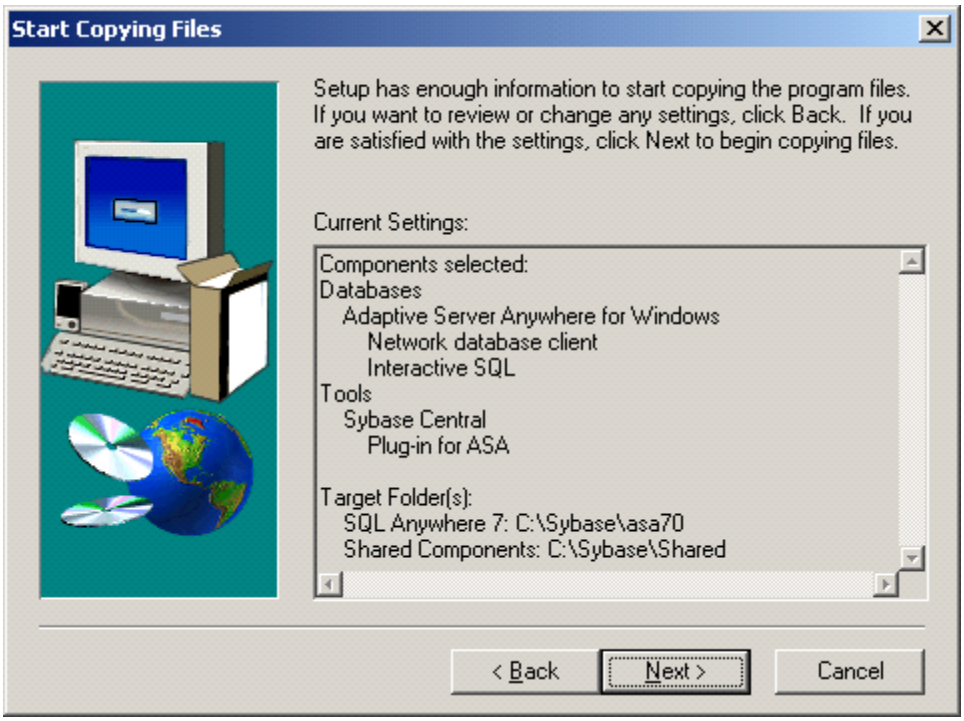

FIGURE 8. Start Copying Files Screen

16. At the SQL Anywhere Studio 7 Install (EBF) screen, the status of the installation will be displayed.

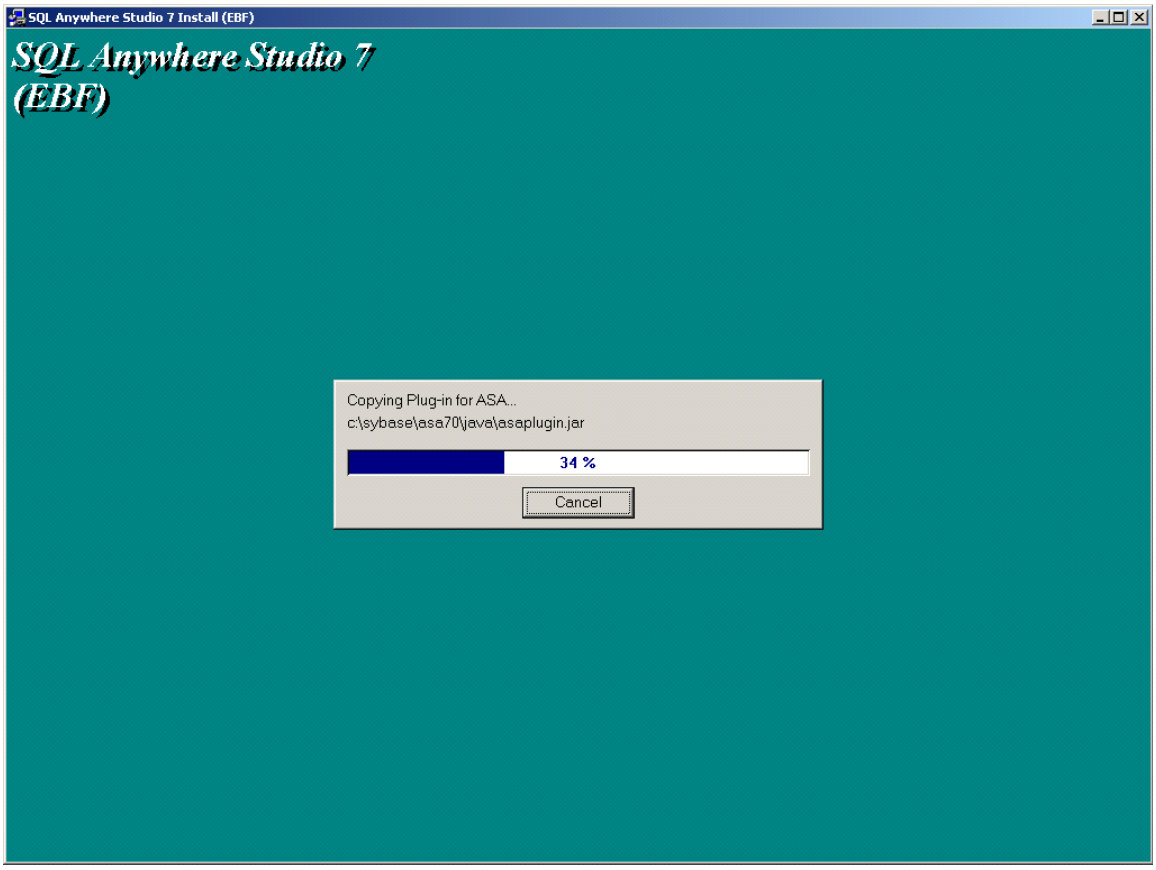

FIGURE 9. SQL Anywhere Studio 7 Install (EBF) Screen

17. At the Setup Complete screen, select 'Yes' to restart the computer, then select 'Finish'.

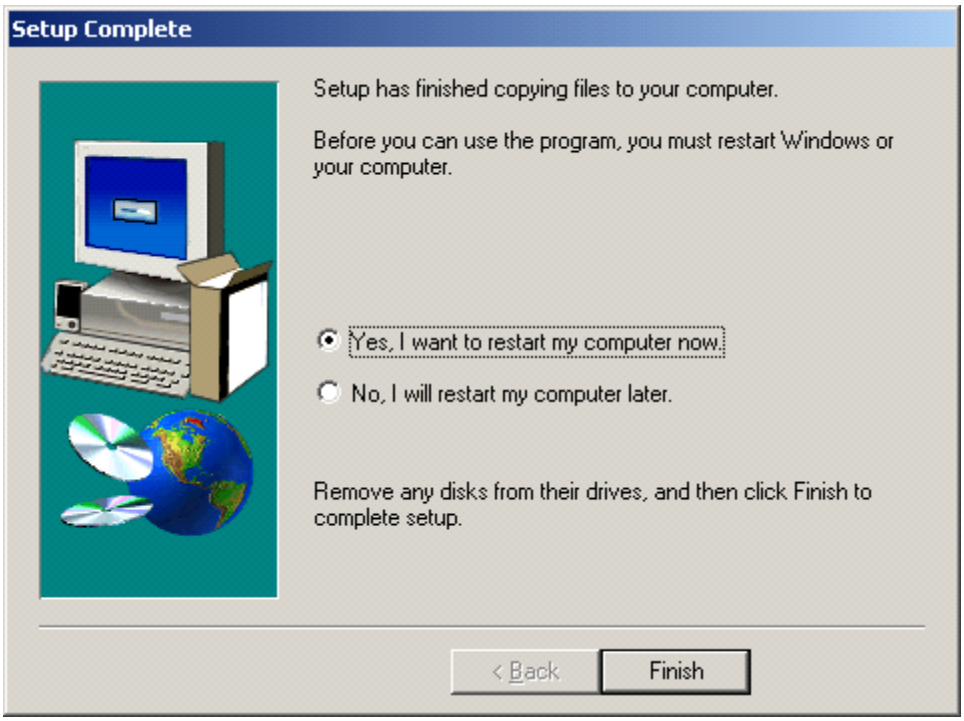

FIGURE 10. Setup Complete Screen

18. After reboot, sign into Saturn as 'Super User'.
19. Select 'Workstation Config' from the Recorder screen.
20. Select 'Run'.
21. Type 'SCVIEW'.
22. Select the 'Tools' button, then select the 'Plug-ins' button. Then select 'ASA7", then select 'OK'.
23. Verify Sybase Version 7.0.4.3421 is shown.
24. Close 'Sybase Server View'.
25. Close 'Workstation Config'.
26. Log out.

Sybase Upgrade Complete

MSDE Upgrade Procedures

1. Hit CTRL-ESC.
2. Select Start, select Shut Down, then select Logoff.
3. End all task as required.
4. Logon as the local administrator (Logon: administrator Password: NAD123NAD123)
5. On each workstation, map a network drive to the previously created shared drive on the server.
6. Double-click on the mapped drive.
7. Go to the SQL7 directory.
8. Double-click the SETUP.bat file.

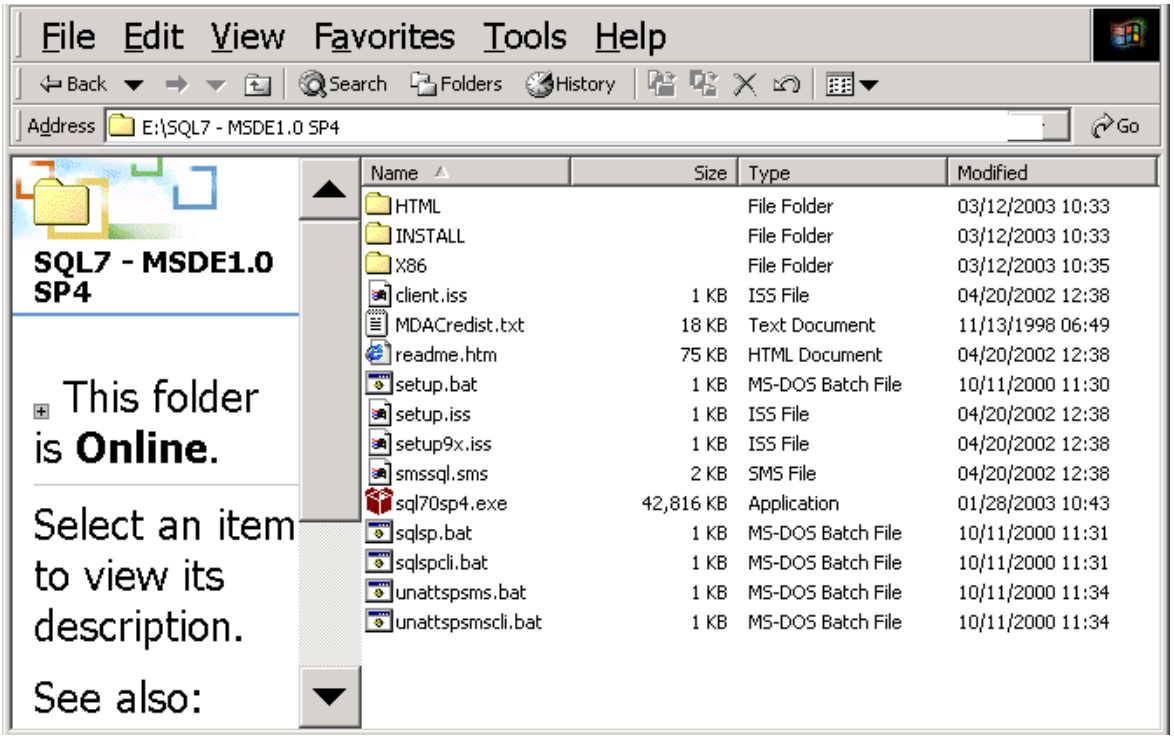

FIGURE 1. Setup.bat Screen

MSDE Upgrade Procedure

FIGURE 2. Setup Progress Screen

9. At the Welcome screen, select 'Next'.

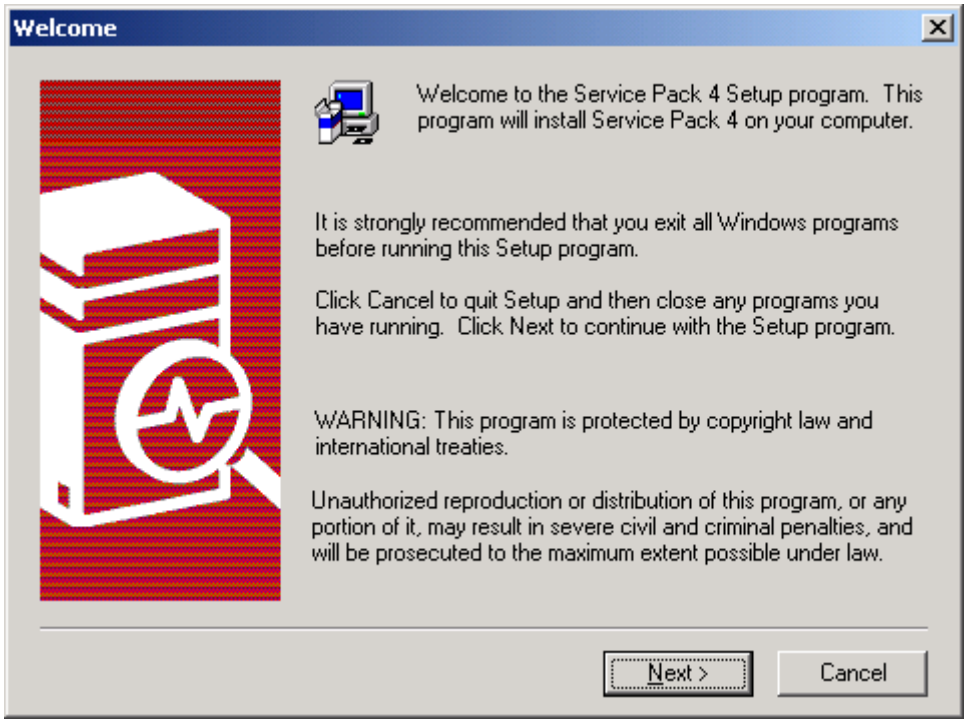

FIGURE 3. Welcome Screen

10. At the Software Licence Agreement screen, select 'Yes'.

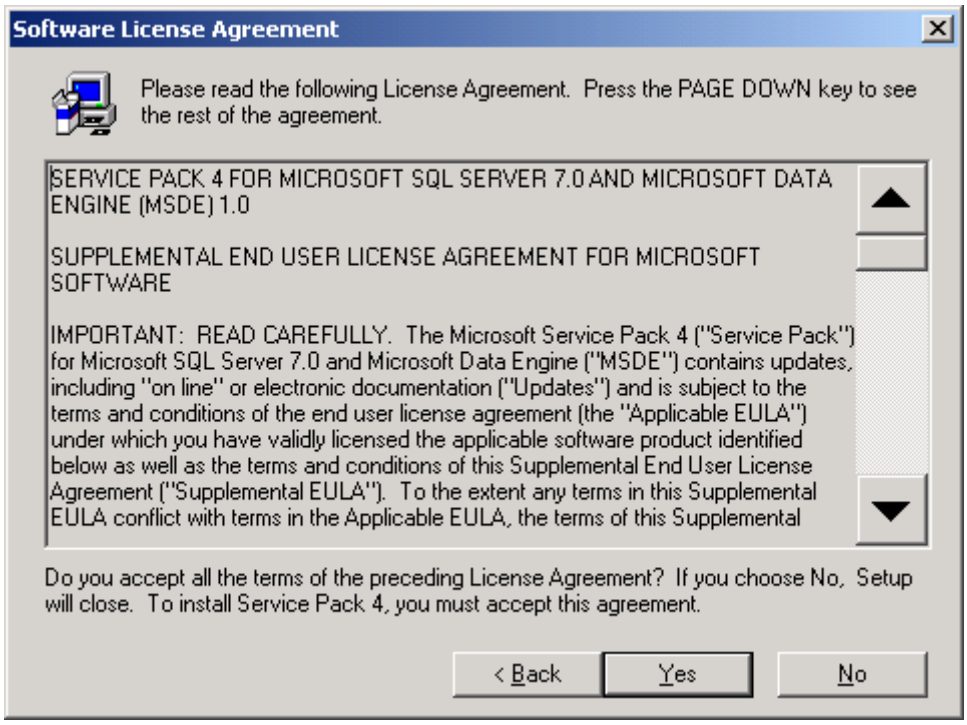

FIGURE 4. Software License Agreement Screen

11. Select default (Windows NT) MODE for authentication.

12. Select 'Next'.

13. At the Start Copying Files screen, select 'Next'.

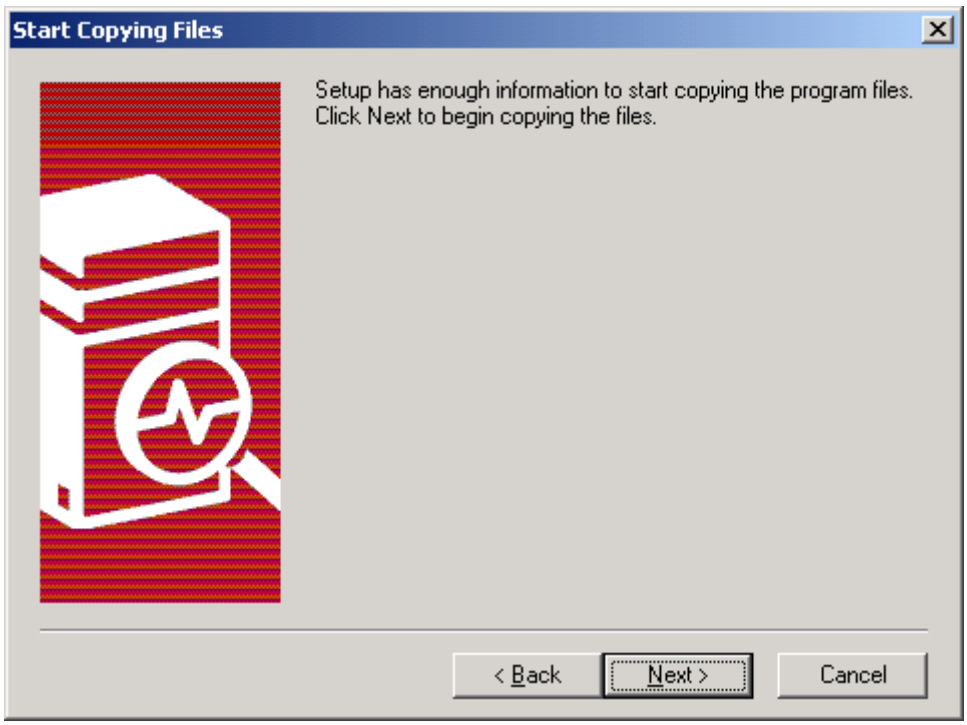

FIGURE 5. Start Copying Files Screen

14. At the Setup Complete screen, uncheck the 'View Readme' box and select 'Finish'.

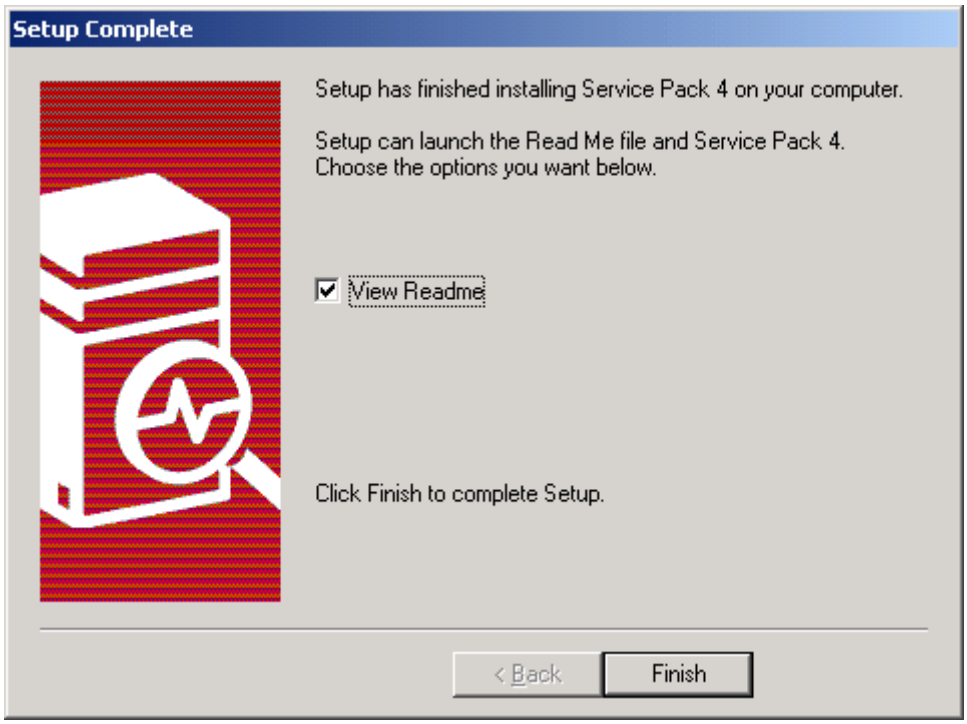

FIGURE 6. Setup Complete Screen

15. Reboot the system and verify Saturn functionality.

MSDE Upgrade Complete

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